

TERMS & CONDITIONS



General

Please read the terms and conditions set out below prior to making your reservation. These Terms and conditions govern all bookings. The person who makes the booking must be at least 18 years of age at the time of the booking and accepts these terms and conditions on behalf of all members of the party and is also responsible for all payments due from the party. A booking made by you will be under the assumption that you have read and accepted the terms and conditions.

Booking process:

1. Complete and return the Booking Form.
2. Send your Security Deposit via Bank transfer / Cheque or PayPal
4. We will "hold" the villa for a period of ten (10) days from the date of receiving your booking form to allow time for payment of deposit to arrive and clear.
5. Once your booking form and deposit have been received, we will confirm your reservation.
6. Twelve (12) weeks prior to your arrival, we will send you a reminder for the balance owing, which is due to be paid ten (10) weeks prior to arrival.
7. If a reservation is made within ten (10) weeks of arrival then the full rental fee plus deposit is due at the time of the booking.
8. Payments can also be made by cheque or PAYPAL (details available on request). NOTE: For PAYPAL payments there is a 3.5% charge.
9. On receipt of the balance owing, we will send you an acknowledgment and directions to the villa together with additional information about key collection etc.

Security/ Damage Deposit:

The security/damage deposit will be returned within a couple of weeks of check-out. This gives us time to check the property and its contents for any damage and ensure that a full inventory has taken place and nothing is missing. We will contact you regarding any breakages not notified by you, but would request that you report any such incidents as they occur. Minor incidents, such as the odd broken glass, will be overlooked.

Check-in / out:

Access to the villa is from 3pm on arrival day and must be vacated by 11am on departure day.
(This may be flexible for a small extra cost, please check with us)

Occupancy:

The villa is only allowed to be occupied by those members of your party who have all been specified on the booking form. We do not allow pets, nor large single sex groups, hen or stag parties. Under no circumstances should the villa sleep more than the maximum occupancy.

Conduct / damage:

It is your responsibility to ensure that no damage occurs to the villa and its contents and that you leave the villa in the same state of cleanliness that you experienced upon arrival (any extreme mess could result in money being deducted from your deposit to pay for the additional hours of cleaning). Any damage should be reported immediately. We also ask you to treat the locals and neighbours in a courteous and considerate manner at all times.

Liability:

We accept no liability for any loss, personal injury / illness or death regardless of the circumstances.

SMOKE FREE VILLA

We operate a strict no smoking policy, any breach of this, you may lose your deposit or be asked to vacate the premises immediately.

Cancellation Fee:

You may cancel your booking at any time but please be aware that no refund will be made for any payments already made. We strongly advise you to take out adequate travel insurance to cover any loss arising from involuntary cancellation.

Excessive use of Air Conditioning Units

Air Conditioning units are supplied for your comfort. They both heat and cool the premises. Electric is costly, excessive use of Air Conditioning units will also damage the environment through carbon footprint. To help us and the environment please minimise your use of these units, **Excessive use (over 50 units per day) will result in extra payment being charged at the rate of 20p per unit.**